October 2022 - Surgery Newsletter



Appointments are now on the system for those who are eligible to book their flu jabs. We are hoping to be able to give the Covid booster for those patients that are due this at the same appointment. If you wish to book an appointment, please contact a member of our reception team on telephone number 01206 250691.

Surgery Premises

We are currently having some building work done at the Surgery to create a new consulting room on the ground floor of the building. This work should be completed by the end of October. We would appreciate patient's understanding whilst the work is going on and apologise for any inconvenience this may cause.

Reception Team

We have several new members of staff that have recently joined our reception team. We would appreciate your understanding and patience with them whilst they are learning this difficult job.

WINTER DEMAND – Help us to help you!

As we head into winter, demand for our services usually increases substantially. We really do need all of our patients to consider whether they really need to see a doctor before calling and consider using other local services such as your local pharmacy, which might be more appropriate. Of course, if you consider your problem is urgent we are always here to help and our daily on call doctor triage system will ensure you are contacted by a clinician in a timely manner.

Surgery Training Afternoon

Along with all other surgeries in the area we will be shut from 12 noon on Thursday, 20 October 2022 for staff training. If patients require urgent care on this afternoon, then they can contact 111 for assistance.

Patient Participation Group

There isn't meeting of the Patient Participation Group in October.

Sue Mitson - Operations Manager