

April 2022 – Surgery Newsletter



Easter Opening Hours

The normal Surgery opening times are from 8.00 am to 6.30 pm Monday to Friday. Over the Easter holiday the Surgery will be closed on Friday, 15 April and Monday, 18 April 2021.

Helping everyone to stay safe

We are still asking patients and staff to continue to wear masks in the Surgery. If you test positive for Covid-19 please do not come into the Surgery. If you do need to speak to someone at the Surgery then please contact us by telephone.

Covid-19 Vaccinations

For anyone still needing to book a Covid-19 vaccination this can be done by visiting the following: www.sneevaccine.org.uk. All the relevant details you require can be found by clicking on the Covid-19-Support Room icon on the Great Bentley Surgery Website.

Hay Fever

Spring is in the air which means that it won't be long until the start of the hayfever season. For patients who are allergic to tree pollen they will normally be affected between March to mid-May and for those with grass pollen allergy, between May and July. Please do not contact the Surgery for your hayfever medication as these are products that patients should purchase over the counter from the Pharmacy.

Missed Appointments

We have noticed a recent increase in the number of appointments not being attended. If you have an appointment booked that you find you are unable to keep, can you please contact the Surgery to let us know so that the appointment isn't wasted. To assist with this we have a dedicated appointment cancellation line on telephone no. 01206 255071 which you can call 24/7 to leave a message on with your name and details of the appointment.

Surgery Training Afternoon

Along with all other surgeries in the area we will be shut from 12 noon on Tuesday, 26 April 2022 for staff training.

Patient Participation Group Meetings

There will not be a PPG meeting in April. The next one will be held on Thursday, 19 May 2022 at 6.30 pm at Great Bentley Village Hall.

Sue Mitson – Operations Manager