

## September 2014 – Surgery Newsletter



Last month saw the surgery say goodbye to arguably our most popular registrar ever Dr George Pontikis. George has been a breath of fresh air, bringing both enthusiasm and humour and of course his excellent doctoring skills. I know George has made a huge impression on patients too and will be greatly missed. I would also like to welcome our new registrar Dr Selina Bowry who joined us at the beginning of August. She seems very nice indeed and comes with bags of fresh enthusiasm after her extensive training. I'm sure that she will receive a warm welcome from you all as she has from everyone here.

The new **Electronic Prescription Service (EPS)** is 'going live' on Tuesday 16<sup>th</sup> September which I mentioned last month. In addition I also want to promote **Patient Access**, the online prescription ordering website, both of which will improve the speed and accuracy of getting your prescriptions.

You do NOT need access to the internet to use EPS and can still order your prescriptions on paper and still benefit from this. However if you DO have access to the internet I would encourage you to try 'Patient Access' to order your prescriptions. Registering also allows you to book appointments online and see some of your medical record. There is even an app that allows you to do all this from your smartphone!

I'm very confident that using either or both of these will reduce the time taken for your prescription to be at your pharmacy significantly and if you use both, will remove the potential for human error too. I realise not everyone will be happy to order prescriptions online, but everyone can benefit from using EPS. Why not try it out? You've nothing to lose and it's all 100% free! Tick one or both boxes below and return the tear off slip to the surgery to do just that.

Lastly I would like to remind you all about **the Patient Participation Group meeting at 6.30pm on Thursday 18<sup>th</sup> September** at the Great Bentley Village Hall. I hope to see you there!

**Richard P Miller – Practice Manager**

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**Full Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_/\_\_\_\_/\_\_\_\_

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**Patient Access** – Online prescription ordering, Appt booking and more

Please tick the box above if you would like us to send you details of how to register for Patient Access.

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**Electronic Prescription Service (EPS)** – Pharmacy Nomination

**My Pharmacy Nomination:** \_\_\_\_\_

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_