

**MINUTES OF THE GREAT BENTLEY PATIENT PARTICIPATION GROUP MEETING HELD ON
THURSDAY 20th July 2017
AT 6.30PM IN THE MITCHELL ROOM, GREAT BENTLEY VILLAGE HALL**

Chaired by Melvyn Cox
Present: Barry Spake, Communications Officer
Charles Brown, Vice Chair/Treasurer
Kathy Chilvers, Secretary
Surgery Guest, Dr A. Nambi
+ 12 Members

1. Welcome:

The Chairman welcomed everyone to the meeting and our Surgery Guest Dr. A. Nambi.

2. Minutes of Last Meeting:

No points were raised and approval for the minutes 15th June 2017 was given.
Apologies that had been received were read out and noted.

3. PPG Liaison Meeting, Weeley 19 July 2017: Melvyn Cox attended and reported on the meeting. The main discussion of the meeting was regarding diabetes. There are 19,000 with diabetes in the Tendring area which is 5.6% of the population of the area. Specialist diabetic nurses were discussed (this had been discussed and reported upon in our last meeting and minutes). One PPG reported that his patients were not happy with seeing a diabetic nurse and wanted to see a doctor. Doctor Nambi said this was not the case in our surgery where patients were happy to see the diabetic nurse.

James Taylor from Essex lifestyle service spoke about the service as they are about to publish their first year report. This service is available for help with lifestyle issues such as weight loss, smoking, alcohol. Cards are available with contact details of the service and their website contains further details.

4. NHS Combined Performance Summary: Melvyn Cox apologised that this could not be discussed as the report was not due out until the day after this meeting.

5. Hollies Surgery News – Dr. A. Nambi:

The surgery is very busy at the moment. The level of DNA's for appointments last month was 91 which was an increase from 87 the month before and previously 59. He said that often the level does seem to rise when the sun comes out. There was at present no further news regarding any new surgery or developments of GP hubs. Both of these take a long time for anything concrete to be reported about and when there is any further news the PPG will be informed.

6. NHS News items, Open Forum:

Main points were that the Minor Injuries will remain in Clacton, Colchester and Harwich although it is not known whether they will continue in the same place. NHS funding has been increasing at 1% although previously it used to be 4%. The NHS continues to shed staff at an alarming rate and the uptake of new staff is low with the outcome that there could be even more problems in staffing in the future. All of the UK missed its 4 hour A&E target so far this year.

These items were discussed further in the meeting including the various political parties' policies and plans regarding NHS funding.

7. Any Other Business:

Two members had been referred for tests, one at ACE and the other at Abbeyfields. Both had complimentary comments about their treatment – both had little time to wait and indeed one went in before the time of the appointment. Both felt the communication about what was going to be done and the way it was carried out was excellent.

**8. Date and Time of Next Meeting:
Thursday 21 September 2017**

Melvyn thanked Dr Nambi for attending and everyone for coming to the meeting.

The meeting closed at 19:29 hours.

Dates for your diary - proposed PPG meeting dates for 2017:

No meeting August;

21 September; 19 October; 16 November AGM 2017, no meeting December 2017.

Kathy Chilvers
Secretary