

## Minutes of the Great Bentley Patient Participation Group

Thursday 16th January 2014

Chaired by - Melvyn Cox

Present :

Barry Spake - Communications Officer

Sharon Batson - Secretary

Dr Freda Bhati (Senior Partner)

Richard Miller (Practice Manager)

18 members and 2 new members

Apologies received from 7 members

### Introduction & Welcome

Chairman welcomed everyone to the meeting including our guest speaker – Carol Wood

### 1. Minutes of last meeting

Agreed

### Matters Arising

Melvyn advised that the previously elected Treasurer David Smith would no longer be continuing in this role, so once again this post needs to be filled.

### 2. The Big Care Debate.

The meeting then listened and took part in the presentation

"The Big Care Debate" - presented by Karen Wood from The Primary Care Trust CCG the content had been previously circulated.

A question and answer session took place in relation to the survey that the PCT are carrying out and Karen advised that we would be sent the results when complete.

There will be 2 open meetings being held that Dr Gordon will be holding, Colchester 20 February and Clacton 27 February venues and further details to be provided nearer the time.

Karen then handed back to Melvyn who thanked her again for her time.

### 3. Project for PPG to obtain funding

Discussion followed relating to the items that had been suggested to be included in the survey :

- 1 Disabled parking space
- 2 Lighting to the side of the surgery
- 3 Noticeboard for PPG information in the surgery
- 4 Child friendly/family area in waiting room

Richard offered to hold meeting in the surgery for a small group to meet and put together these ideas into a survey to be sent out - this was agreed for 2pm on Friday 17 January - those attending Melvyn, Barry and Richard

4. Treasurers' Report

No report

5. Secretarys' Report

No report

6. Communications Officer -

No report

7. Ward Reports

No report

8. External Contact Report

No report, however Melvyn mentioned that some people were going to attend Thorpe PPG meeting on 23 January at 1.30pm at doctors surgery.

9. Hollies Surgery Update

10. Any Other Business

Next meeting - Thursday 20th February - Great Bentley Village Hall 6.30pm