

**MINUTES OF THE GREAT BENTLEY PATIENT PARTICIPATION GROUP MEETING
HELD ON THURSDAY 15 FEBRUARY 2018
AT 6.30PM IN THE MITCHELL ROOM, GREAT BENTLEY VILLAGE HALL**

Chaired by Melvyn Cox
Present: Barry Spake, Communications Officer
 Charles Brown, Vice Chair/Treasurer
 Surgery Guest, Dr R. S. O'Reilly
 + 16 Members

1. Welcome:
The Chairman welcomed everyone to the meeting and our Surgery Guest Dr R. S. O'Reilly.
2. Minutes of the last meeting:
No points were raised and approval for the minutes 18th January 2018 was given.
Apologies that had been received were read out and noted.
3. Health Forum - Report by Melvyn Cox:
Melvyn attended the two-hour meeting on Wednesday the 14 February 2018. The first presentation was about MS and spoke about MSUK (www.ms-uk.org) who are based in Colchester and have 100,000 people nationwide. The next presentation was about Careline who offer 24/7 help to the elderly or frail people. They explained that Essex County Council supplies free equipment, such as alarms, smoke and CO2 detectors, and pager systems operated by using the Careline push button pendant that make contact with the Careline Monitoring Centre. The monitoring is free for the first three months, then the charge is £4.20 per week. (www.careline.co.uk). The next presentation concerned Bowel Cancer, which was the main reason that Melvyn attended, and was not particularly helpful, the charity is very small as they only help 400 people nationwide.
4. Hollies Surgery News - Dr R. S. O'Reilly:
Dr O'Reilly brought those present up to date with the Key Performance Indicators for January 2018: 87 DNA; 72 triage call back calls unanswered; 3948 face to face clinical consultations; 1416 telephone clinical consultations; and 106 home visits. Dr Kathy Daniel is shortly leaving the practice and will be replaced by Dr Corrine Vine who will return to the practice during July 2018. The good news is that Dr Vine will be working more sessions than Dr Daniel does at present. Nothing much to report on the proposed new surgery. The CCG might be able to help us look for suitable land, but the can't tell us where that land could be.

A short discussion took place concerning the new premises.
5. NHS News Items:
 - a) BREXIT some people within the NHS are worried that a hard BREXIT could affect the cost or supply of certain drugs. A very short discussion took place regarding BREXIT.
 - b) Melvyn spoke about the Naylor Report. The report examines how the NHS can make the best use of its estate to support NHS England's Five Year Forward View. It highlights the opportunities available to support sustainability and transformation plans (STPs) and optimise the use of NHS land and buildings. It costs £8 million a year to uphold NHS properties. The report is accepted that they need to do better and a board is going to be set up.
 - c) They are going to make better use of digital systems and information. The staff losses which are heavy are going to be replaced by extra training.

d) The case for a Hypothecated Tax for the NHS is gathering pace and will no doubt be in place during this year.

6. Double Standards at The Hollies?

Melvyn spoke about the surgery TV/Monitor which advertises, amongst others, "Pharmacy 2 You". Those present thought that it was possibly taking business from The Green Pharmacy, which does very good work for the community. Dr O'Reilly will speak with Richard Miller to see if the surgery would care to remove this advert.

7. Open Forum:

Nothing was raised.

8. Any Other Business:

John Leggett wanted to put on record that he suffered a very serious fall and finished up at the Colchester A&E at 04:00 hours. The treatment was brilliant and could not have been better. They referred him back to the Great Bentley GP's where Nurse Bonnie Beard has been looking after him for the last five weeks and he would like it minuted that she has done a first-class job.

9. Date and time of the next meeting:

Thursday 15 March 2018 at 18:30 hours.

The meeting concluded at 19:01 Hours.

Dates for your diary - PPG meeting dates for 2018:

19 April; 17 May; 21 June; 19 July;

No meeting August

20 September; 18 October; 15 November AGM 2018, no meeting December 2018.

Charles C. Brown

Acting Secretary