



## **MAY 2024 Surgery Newsletter**

### **May Opening Hours**

We are closed on the following two Mondays due to the two Bank Holidays in May: Monday, 6 May 2024 and Monday, 27 May 2024. NHS 111 will be covering for urgent medical problems on these days.

### **GP Appointments**

All our GP appointments are 10 minutes. Due to this, doctors are not always able to deal with more than one issue at an appointment and you may be asked to book a follow up appointment to deal with any additional problems you have. Please ensure that when you see the doctor, you speak to them about your most concerning problem, so that this is dealt with on the day of your appointment.

### **Medication Reviews**

In order to assist our GPs with the 6,500 patients on repeat medication, Letty Toto, a Clinical Pharmacist has been employed via our Primary Care Network to carry out medication reviews for Great Bentley Surgery patients. All appointments will be by telephone. Appointments for medication reviews can be booked by contacting a member of our reception team on our main telephone number – 01206 250691.

### **Holiday Travel Vaccinations**

If you need to check if your vaccinations are up-to date for travel, a Travel Risk Assessment form can be completed and submitted via the Great Bentley Surgery website. For patients who do not have access to the internet, a paper copy can be collected from reception for completion. Please remember to do this at least one month in advance of your holiday, to ensure you are able to receive any vaccinations that are needed in time for your holiday.

### **Patient Participation Group Meetings**

The next meeting of the PPG will be held on Thursday, 23 May 2024 at 6.30 pm in The Mitchell Room at Great Bentley Village Hall.

**Sue Mitson – Operations Manager**